

BT GROUP DIVIDEND INVESTMENT PLAN



This form is important - please read it and the accompanying Dividend Investment Plan booklet carefully. If you have any doubt about the action you should take, please consult your stockbroker or other independent adviser.

To receive ordinary shares in BT Group plc ("BT Group") instead of a cash dividend, please complete and sign this form, and send it to Equinti (2450), Share Dividend Team, Aspect House, Spencer Road, Lancing, West Sussex BN99 6DA. This form must be received not later than the record date relating to a dividend to apply to both that dividend and subsequent dividends.

Declaration:

- I/we confirm that we have read, retained and understood the terms and conditions of the BT Group Dividend Investment Plan ("the plan") set out in the accompanying booklet;
- I/we wish to participate in the plan for each future dividend paid on the ordinary shares of BT Group ("BT Group shares") to which the plan is applied which I/we hold and/or which are held on my behalf by the Nominee Company of the BT Group EasyShare Service from time to time;
- I/we accept that this authority will remain in force until cancelled by me/us in writing;
- I/we appoint Equiniti Financial Services Limited ("Equiniti") as my/our agent to arrange the purchase of BT Group shares in accordance with the terms and conditions of the plan; and
- I am/we are not subject to the laws of any jurisdiction where I/we would be prohibited from receiving shares instead of cash dividends and I/we will inform you immediately should this change

To: BT Group plc

I/we instruct BT Group plc to pay my dividend in respect of the shares applying to the plan to Equiniti.

Date _____ (1) Signature _____

Full name (BLOCK CAPITALS PLEASE) _____

Address (BLOCK CAPITALS PLEASE) _____

Full names of Joint Holders

_____ (2) Signature _____

_____ (3) Signature _____

_____ (4) Signature _____

CREST participants only If you are a CREST participant please also complete the following:

CREST participant ID _____

CREST member account ID _____

NOTES

1. If your shareholding is registered in more than one name, ALL holders must sign. In the case of a corporation, this form should be executed under its common seal (or otherwise executed as a deed) or be signed by an authorised representative, whose name and capacity should be stated.
2. The right to elect to receive shares instead of cash under the plan is non-transferable.
3. If this form is not completed to the satisfaction of Equinti, it will not be processed and will be returned to you for completion.